



June 24, 2020

To Our Clients, Vendors and Community Partners:

Our team remains devoted to delivering unparalleled service and support through consistent and transparent communication. We are eager to assist and offer solutions while our Client and community partners are working from home during the coronavirus pandemic. **Client satisfaction remains our top priority.**

Finger Lakes Region Will Enter Phase IV of Reopening

Finger Lakes Region will enter Phase IV of reopening beginning June 26, 2020. New York State issued guidance for Phase IV, which will allow low-risk indoor and outdoor arts and entertainment, film and TV production, higher education and professional sports without fans. Guidance for Phase IV of reopening is available [here](#).

Comments from Governor Andrew Cuomo

"Our approach has been vindicated and the phased reopening based on facts is working," **Governor Cuomo said.** "I said from day one that the theory the virus should be handled politically can't be done. The virus doesn't respond to political theory - it responds to science and data. We're going ahead with our metrics and our phased reopening, and five regions are set to enter Phase IV on Friday. The numbers continue trending in the right direction as we went from one of the highest infections rates to one of the lowest in the country, so we will also allow slightly larger social and religious gatherings, but people need to continue wearing masks, socially distancing and washing their hands frequently to stay safe."

<https://forward.ny.gov/phase-four-industries>

We Always Meet Our Commitments

If you should have questions our Client Care team is eager, ready and available to assist.

Toll Free Access: (800) 724-7500 (option 6)

Email: clientcare@conserve-arm.com

Web Portal: <https://clientportal.conserve-arm.com/ClientPortal/Account/Login.aspx>

We Value Your Business

During these unprecedented times, we will continue to make the best decisions with the information we are provided. We thank you for your support and value your business and encourage you to stay informed via regular updates provided by the [World Health Organization](#) and local government authorities.

Our people are at the heart of ConServe and Client satisfaction remains our top priority.

Sincerely,

Kevin Gelabert
Chief Marketing Officer