



June 11, 2020

To Our Clients, Vendors and Community Partners:

Our team remains devoted to delivering unparalleled service and support through consistent and transparent communication. We are eager to assist and offer solutions while our Client and community partners are working from home during the coronavirus pandemic. **Client satisfaction remains our top priority.**

Finger Lakes Region Will Enter Phase Three of Reopening

Finger Lakes Region will enter phase three of reopening beginning June 12, 2020. The team of global public health experts advising New York State on its reopening strategy has thoroughly reviewed the data for the five regions and cleared them to enter phase three. Phase three allows indoor restaurant and food services and personal care services to resume. Each industry is subject to specific state guidelines to maximize safety and social distancing. Business guidance for phase three of the state's reopening plan is available [here](#).

Comments from Governor Andrew Cuomo

"We've been doing everything right up until now, but we have to stay smart and keep following all the necessary precautions to keep getting those numbers down."

<https://www.governor.ny.gov/news/governor-cuomo-announces-five-regions-will-enter-phase-three-reopening-tomorrow>

We Work As A Team – Together We Can Accomplish Anything

If you should have questions our Client Care team is eager, ready and available to assist.

Toll Free Access: (800) 724-7500 (option 6)

Email: clientcare@conserve-arm.com

Web Portal: <https://clientportal.conserve-arm.com/ClientPortal/Account/Login.aspx>

We Value Your Business

During these unprecedented times, we will continue to make the best decisions with the information we are provided. We thank you for your support and value your business and encourage you to stay informed via regular updates provided by the [World Health Organization](#) and local government authorities.

Our people are at the heart of ConServe and Client satisfaction remains our top priority.

Sincerely,

Kevin Gelabert
Chief Marketing Officer