

# Redefining Collections

Put the ConServe Advantage<sup>®</sup> to work for you.



## What's in it for you?

### Maximizing Recoveries

Create new reinvestment opportunities by decreasing past-due accounts and reducing future defaults.

Our unique synergy of analytics-driven technologies and skilled collection experts **optimizes collection results**, increasing your return on investment.

### Ensuring Compliance

Safeguard the integrity and confidentiality of your data and stay ahead of regulatory change.

Ethics and compliance drive all of our activities. We adhere to the **highest measures of quality, consistency and performance standards** in everything we do.

### Fostering Financial Freedom<sup>®</sup>

Provide your valued consumers the support they need and deserve to take back control of their finances.

Our team is dedicated to **helping your consumers meet their financial obligations** in a way that empowers them with a sense of control and self-esteem.

## Let's Get Started!

Call (866) 761-0700, email [salesinfo@conserve-arm.com](mailto:salesinfo@conserve-arm.com) or visit [conserve-arm.com/meet-conserve](http://conserve-arm.com/meet-conserve)



# ConServe **Accolades**



## Top Performing Agency with the U.S. Federal Government

ConServe holds a U.S. General Services Administration (GSA) Schedule and has been ranked as a top performer by the U.S. Federal Government during specific performance periods.



## FISMA Compliant

In accordance with the U.S. Department of Education and in conjunction with Federal contract requirements, ConServe is compliant with the Federal Information Security Management Act (FISMA): Our Information Security Program is structured to align with the National Institute of Standards and Technology (NIST) Special Publication 800-53 guidelines.



## SSAE 18/SOC 1 Type 2 and SOC 2 Type 2 Engagement

Established by the Auditing Standards Board of the American Institute of Certified Public Accountants (AICPA), SSAE 18 effectively replaces SAS 70 as the Authoritative guidance for reporting on service organizations.



## ACA Blueprint Certified Collection Agency

ConServe has consistently achieved the ACA International Blueprint Quality Management System® certification. Currently only 1%, of the more than 6,000 collection agencies, have achieved this certification.



## Best Places to Work in Collections

ConServe is proud to have been selected as one of the Best Places to Work in Collections. This survey and award program is designed to identify, recognize, and honor the best places of employment in the Collections industry.



## BBB A+ Accredited Business

ConServe is an A+ Accredited Better Business Bureau Corporation. This distinction represents an assurance and devotion to fairness and honesty and exemplifies a commitment to the highest standards of business practices.



## BBB Torch Award for Ethics

Recognizing and celebrated ConServe's commitment to the highest standards of leadership character and organizational ethics. This award is intended to spotlight the practices of organizations that generate a high level of trust, among their employees, customers and their communities.



## Training APEX Awards

ConServe earned a spot on Training magazine's annual training recognition: a listing of organizations with the most successful learning and development programs in the world.