



Communication, easy to read reporting, reliability, and good rapport with our team. ConServe aligns with our values as an organization.



The 2026 ConServe Client Report Card

★ ★ ★ ★ ★



I consider ConServe the benchmark for our other agencies.

**DREW
UNIVERSITY**

About our Client Report Card

We encourage our Clients to provide us with ongoing feedback.

Our Client Report Card is distributed annually and provides a forum for our Clients to rate their experience with ConServe. From our performance on your accounts to our interaction with your staff, we are committed to consistently reviewing our Client relationships to ensure we not only meet, but exceed your expectations. As a result of your feedback, we have provided enhancements such as our Self Service Reporting Application, annual Web Portal training and awarding CPE credits, the success of which is reflected in our 2026 Client Report Card scores.

Communication Results

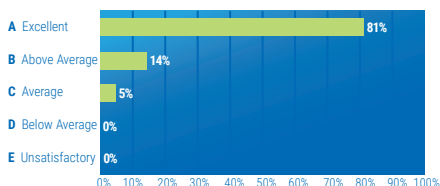
ConServe prioritizes open and ongoing communication with our Clients. We proactively monitor our relationships to confirm we are providing exceptional service to our Clients and their Consumers.



ConServe demonstrates a strong commitment to clear, professional communication, and we value our partnership.

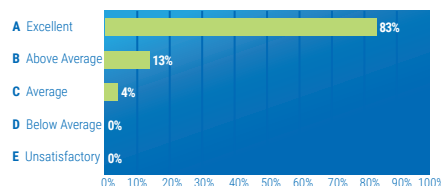


ConServe is easy to reach and answers your calls and emails promptly.



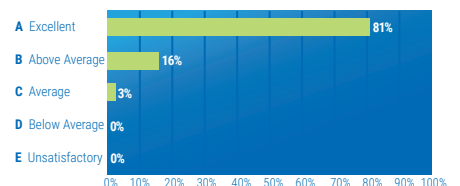
95% rate us above average or excellent

ConServe is professional and respectful in their communications.



96% rate us above average or excellent

ConServe meets their commitment of a 24-hour response and turnaround time to your inquiry.

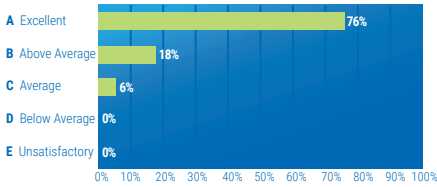


97% rate us above average or excellent

Service Results

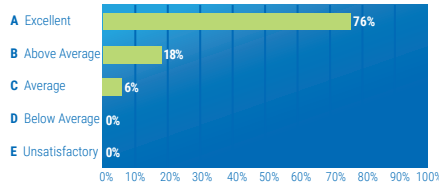
Commitment to service is at the very core of our Corporate Mission Statement. ConServe is intensely aware of the requirements necessary to achieve continuous Client satisfaction and we remain dedicated to delivering nothing less than exceptional customer service.

ConServe sets up your funds timely and correctly.



94% rate us above average or excellent

ConServe enters your placements timely and correctly.



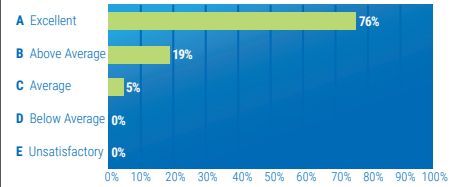
94% rate us above average or excellent



Top notch service!



ConServe meets your account management requirements timely and correctly.



95% rate us above average or excellent

Reporting Results

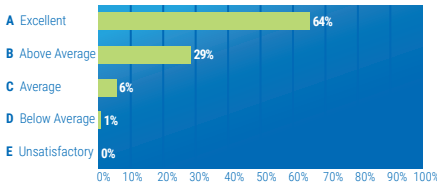
ConServe is a results-oriented agency. We understand our Clients need access to accurate and real-time information. Our goal is to deliver valuable and insightful information to our Clients, each and every day.



I always have the information I need at my fingertips!

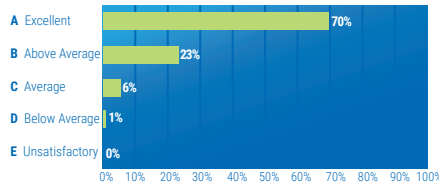


ConServe provides useful management performance reports.



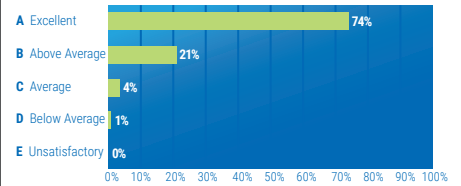
93% rate us above average or excellent

ConServe's monthly statements accurately summarize their collection activity.



93% rate us above average or excellent

ConServe's 24/7 Client Web Portal is a valuable and utilized resource.



95% rate us above average or excellent

Overall Performance Results

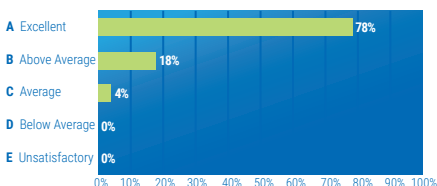
ConServe is committed to providing our Clients with exceptional service. Our Client Report Card is a proven method for us to measure our current performance and continue to make improvements based on our Client's needs.



ConServe always goes above and beyond with any questions we may have, and they always do it with a great attitude.

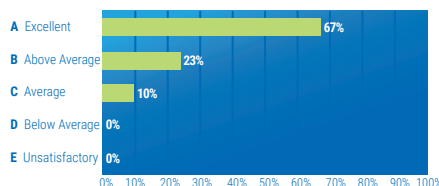


ConServe's overall performance and customer service is:



96% rate us above average or excellent

How does ConServe rank against your other agencies?



90% rate us above average or excellent

On a five star scale, please rate your overall experience with ConServe.



4.75 out of 5

Fostering Financial Freedom[®]

ConServe's innovative collection solutions have helped Clients maximize recoveries and reduce defaulted accounts. Our unique synergy of analytics-driven technologies and skilled collection experts optimizes collection results, increasing your return on investment. Ethics and compliance drive all our activities.

Let's **Get Started!**

Call: (866) 761-0700

Email: salesinfo@conserve-arm.com

Visit: conserve-arm.com/meet-conserve